QUICK START

neato

Start Here | 从这里开始 | 由此開始

botvac connected **D3** series

botvac connected **D6**

ENGLISH

Connecting Your Robot

1 BEFORE BEGINNING

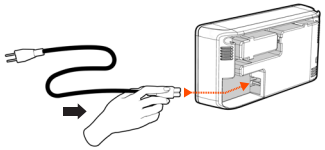
To operate correctly, remove all protective films and shipping material from the robot and charge base.

Have your smartphone / tablet available.

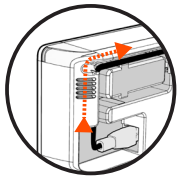
You will need your wifi network name and password.

TIP: Locate your router in a central location where it can deliver a strong signal throughout the house.

2 SET UP CHARGE BASE



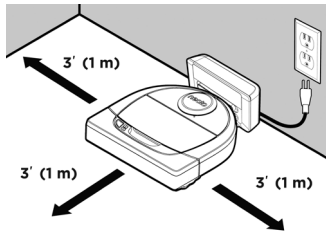
Plug the power cord securely into the charge base.



Adjust the length of the cord by wrapping it as shown.

Choose a wall outlet that has a 3’ (1 m) clearance on both sides and in front of the charge base. This helps your robot find the charge base.

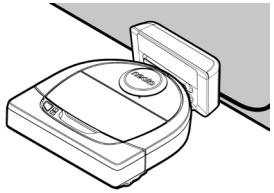
Plug in the power cord and push the charge base against the wall.



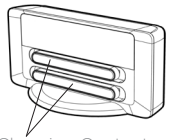
TIP: Locate the charge base on a hard floor surface.

TIP: Make sure the power outlet is not controlled by a switch.

3 INITIAL ROBOT CHARGING



Place the rounded side of your Neato robot against the metal charging contacts on the charge base until the contacts are pushed all of the way in.



For best results, charge the robot fully before your first cleaning cycle.

NOTE: During bootup, the robot LEDs next to the Start Button will alternately blink blue. You will need to wait for an audible tone before performing additional functions.

NOTE: Your robot is only compatible with the included charge base.

4 ACCESSING THE NEATO APP

Download on the App Store

应用宝

- Download the Neato app on your smartphone / tablet
- Open the Neato app and create a Neato account

TIP: If you have an existing Neato account, you can just sign in

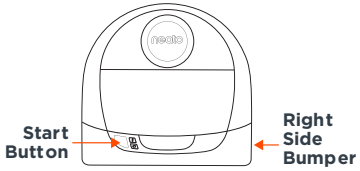
- Upon setting up your account, you will be sent a verification email. You must go to your email and verify it before proceeding to the next step.
- Sign in to the Neato app
- Follow steps in the Neato app to CONNECT YOUR ROBOT

TIP: Your robot is in pairing mode for the first 60 minutes after you turn on your robot for the first time.

Troubleshoot Pairing Issues

If you are not able to connect your robot, you may need to restart the pairing mode. Follow these steps:

- Press and hold the Start Button and Right Side Bumper for 10 seconds to turn robot off.



- Press the Start Button again to turn robot on. The Info indicator ℹ will be slow blinking blue showing the robot is in pairing mode.
- Follow steps in the Neato app to CONNECT YOUR ROBOT.

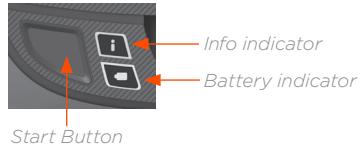
ℹ During pairing the Info indicator will change based on the connection status:

INDICATOR COLOR	WHAT IT MEANS
Very Slow Blinking Blue	Robot is in Pairing Mode
Fast Blinking Blue	Pairing to Neato app/account
Solid Blue	Pairing successful *(shows for 5 seconds)*
Solid Red	Pairing unsuccessful *(shows for 5 seconds)*

NOTE: If you've already paired, Fast Blinking Blue means the robot has lost connection. The robot could be out of range, your Wi-Fi network may be down, or another Wi-Fi issue may have occurred. If out of range, the robot will automatically reconnect when it comes back within range. Otherwise, check your router to make sure it's operating normally.

Start Using Your Robot

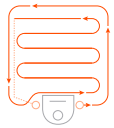
Use the Neato app to start using your robot, or press the Start Button on the robot.



TIP: Before the robot starts to vacuum, pick up items that could become tangled, such as cables, socks, and shoelaces. Tuck fringes under rugs

	ACTION	INFO LED
Start Cleaning	Press start button one time for a full house cleaning Press start button two times for a spot cleaning	Solid Blue Solid White
Pause/Resume Cleaning	Press Start Button during cleaning to pause robot. Press Start Button again to resume cleaning.	It will blink It will blink
Cancel Cleaning	Press & hold Start Button for 5 seconds	Robot and lights turn off and robot plays a tone.

NOTE: Spot cleaning lets you clean a small 7 feet by 7 feet area.



Place your robot centered and facing the area to be cleaned.

NOTE: If the lights are blinking red or are solid red, your robot may need maintenance. Please refer to the online user guide or call the customer service number.

ENGLISH

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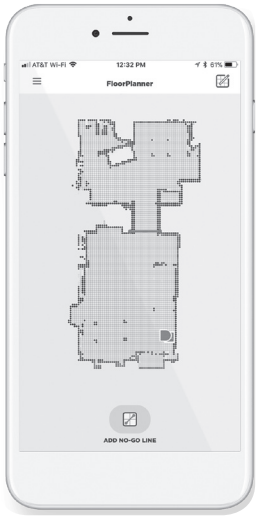
FloorPlanner™ with No-Go Lines



Use the Neato app and the FloorPlanner map of your home to set up virtual boundaries called No-Go Lines so you can tell the robot where not to go.

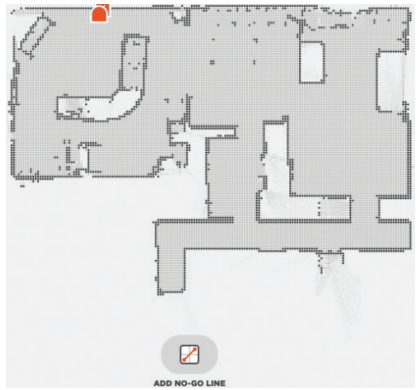
To set up virtual No-Go Lines, please be sure that the Neato App is installed on your selected device, then follow the next steps:

Launch the Neato App and tap the “Tri-Bar” symbol in the left upper corner.

Select the “MY FLOOR PLAN” option.

Tap the “Get Started” button and follow the instructions to allow the robot to do a special cleaning run to create a floor map.

Once the cleaning is complete, you’ll be notified that the robot has created your new floor plan. Give the new floor plan a name and save.

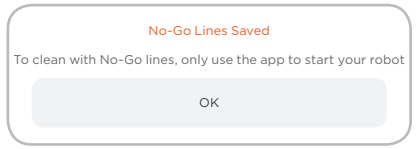


Tap the “ADD NO-GO LINE” icon and draw your boundary line directly on the map.

Continue tapping the “ADD NO-GO LINE” button to create multiple boundary lines.

TIP: Draw No-Go Lines more accurately by zooming into the floor plan. Double tap or use the pinch gesture to zoom. Ensure there are no gaps in the boundaries created with the No-Go Lines.

When finished setting your boundaries, tap the “Save” icon to store your floor plan with virtual No-Go Lines added



A confirmation prompt will appear, letting you know that “No-Go” lines have been saved.

Once saved, your new floor plan with virtual No-Go Lines will become your default map, and be utilized for future cleaning events.

NOTE: Botvac D3 can only store one floor plan at a time and accompanying virtual No-Go Lines.

NOTE: Botvac D6 can store more than one floor plan and accompanying virtual No-Go Lines. To clean with No-Go Lines, the robot must be started from a charge base on each floor. It is recommended to have additional charge bases (sold separately) for each floor plan.

Cleaning with No-Go Lines

To clean with No-Go Lines enabled, the robot must start from the charge base and the cleaning must be initiated from the Neato app. Press the Start button on the app, or schedule a cleaning on the app.

NOTE:

- After each cleaning, tap the , to see a Cleaning Summary which shows where the robot has cleaned on the coverage map.
- To use No-Go Lines, the charge base must stay in the original location where the floor plan was created.
- If cleaning is initiated using the Start button on the robot, Amazon Alexa, Google Home, Chatbots, or IFTTT, it will not adhere to the No-Go Lines boundaries.

Accessories

You can find information about accessories and replacement parts for your Neato robot at NeatoRobotics.com.

Always purchase Neato Genuine accessories and parts:

- Batteries
- Filters
- Brushes
- Boundary Markers
- Cleaning Tool
- Dirt Bin
- Charge Base

Using unauthorized or 3rd party accessories (non-Neato Genuine) can damage your robot and will void your warranty.

Recommended replacement schedule depends on use.

- Filters - every 1 to 2 months
- Batteries – every 12 to 18 months

Need Assistance?

User guide can be found at **support.neatorobotics.com/hc/zh-tw**

Watch How-To Video here **www.neatorobotics.com/zh-hans/connect**

Call **400-120-3547** or go to **www.neatorobotics.com/contact-us** for a contact phone number in your area

Email **Chinacare@NeatoRobotics.com**

简体中文

连接机器人

1 准备工作

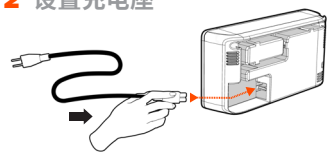
如要正常使用机器人，请除去机器人和充电座上的所有保护膜和运输材料。

准备好智能手机/平板电脑。

需要连接 wifi，确保您知道 wifi 名和密码。

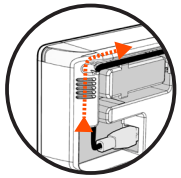
提示： 请将路由器置于一个中央位置，确保整个房间都能覆盖较强的 wifi 信号。

2 设置充电座



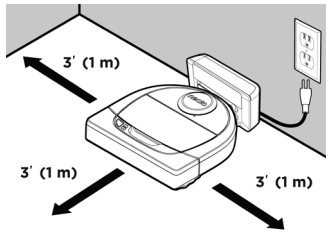
将电源线稳固地插入充电座。

按图中所示缠绕，调整电源线长度。



选择一个充电座两侧及前方空隙能够达到 1 米的壁式插座。这有助于机器人找到充电座。

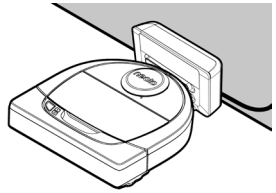
插入电源线，使充电座靠墙。



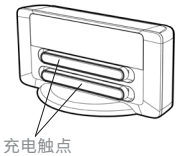
提示： 请将充电座置于硬质地板表面。

提示： 请确保电源插座不是通过开关控制。

3 机器人初次充电



将 Neato 机器人的圆端对准充电座上的金属充电接触点并顺利插入。



为获得最佳效果，请在执行首次清洁之前将机器人充满电。

注意： 启动期间，“开始”按钮旁边的机器人 LED 指示灯交替闪烁蓝色。需要在听到提示音后再运行其他功能。

注意： 机器人仅兼容随附的充电座。

4 使用 NEATO 应用程序

Download on the App Store　应用宝

- 在智能手机/平板电脑上下载 Neato 应用程序
- 打开 Neato 应用程序并创建 Neato 帐户

提示： 如果您已拥有 Neato 帐户，直接登录即可

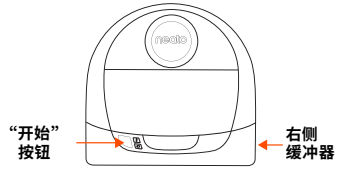
- 设置完帐户后，我们会向您发送一封验证邮件。您必须在邮件中进行验证，然后才能继续下一步。
- 登录 Neato 应用程序
- 按照 Neato 应用程序中的说明连接机器人

提示： 在首次开启机器人后的 60 分钟内，机器人将处于配对模式。

解决配对问题

如果未能连接机器人，可能需要重新启动配对模式。请按以下步骤进行操作：

- 按住“开始”按钮和“右侧缓冲器”10 秒关闭机器人。
- 再次按下“开始”按钮启动机器人。信息指示灯 ℹ 缓慢闪烁蓝色，表示机器人正处于配对模式。
- 按照 Neato 应用程序中的步骤连接机器人。



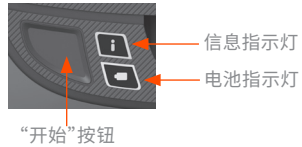
ℹ 配对期间，信息指示灯将根据连接状态而变化：

指示灯颜色	含义
缓慢闪烁蓝色	机器人正处于配对模式
快速闪烁蓝色	正在与 Neato 应用程序/帐户配对
蓝色常亮	配对成功 *(显示 5 秒)*
红色常亮	配对失败 *(显示 5 秒)*

注意： 如果已经配对，快速闪烁蓝色表示机器人失去连接。可能是由于机器人超出连接范围，Wi-Fi 网络断开，或发生其他 Wi-Fi 问题。如果是机器人超出连接范围，当其回到连接范围内后会自动重新连接。如果不是这种情况，请检查路由器，确保路由器正常工作。

开始使用机器人

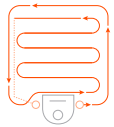
使用 Neato 应用程序启动机器人，或按下机器人上的“开始”按钮。



提示： 机器人开始清洁之前，请收起可能会与机器人发生缠绕的物品，如线缆、袜子和鞋带。请掖起地毯的流苏

	操作	信息 LED 指示灯
开始清扫	按“开始”按钮一次，清扫整个房间 按“开始”按钮两次，进行定点清扫	蓝色常亮 白色常亮
暂停/继续清扫	清理过程中按下“开始”按钮可暂停机器人。 再次按下“开始”按钮可继续清扫。	将会闪烁 将会闪烁
取消清扫	按住“开始”按钮 5 秒钟	机器人和指示灯关闭，机器人发出提示音。

注意： 在定点清扫模式中，将可以清扫约 2 米 × 2 米的小块区域。



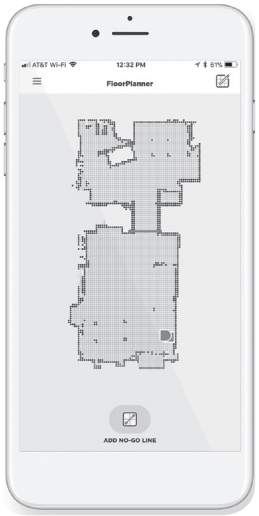
将机器人居中放置，使其朝向要清扫的区域。

注意： 如果指示灯闪烁红色或为红色常亮，表示机器人可能需要维护。请参阅在线用户指南或联系客服。

简体中文

简体中文

如何设置并启动“指画禁越线”功能



设置“指画禁越线”需要通过Neato应用程序进行。

请先在您的手机/平板电脑上安装并运行Neato应用程序，然后按照以下步骤进行操作：

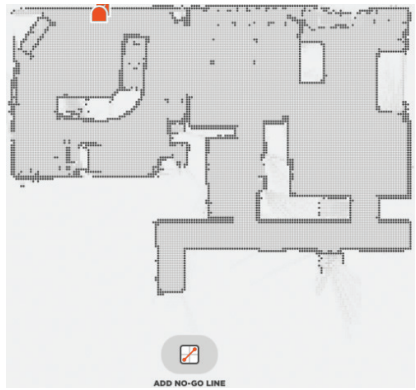
点击左上角的菜单选项。

点击“启用指画禁越线”按钮。

在设置“指画禁越线”前，Neato需扫描并创建您家中的清洁地图。

请在阅读系统指示后，点击“开始清洁”按钮，让您的Neato机器人完成一次覆盖了家中所有房间的清洁任务。

清洁完成后，系统将会提醒您的Neato机器人已成功创建了家中的清洁地图。请为清洁地图命名并保存。



点击“添加指画禁越线”按钮，在清洁地图上绘出不让机器人清洁的区域。

如果想在清洁地图上设置多组“指画禁越线”，请继续点击“添加指画禁越线”按钮。

提示：可以通过双击或者捏拉手势进行缩放地图，使禁越线的设置更精确。请确保设置的指画禁越线是封闭状态。

设置好指画禁越线后，请点击“保存”按钮。

保存成功后，系统将出现确认提示。

保存成功后，Neato将在每次清洁时默认开启“禁越线”功能。

注意： Botvac D3仅可存储一张包含禁越线的清洁地图。

注意： Botvac D6可存储多张包含禁越线的清洁地图。

清洁时开启“指画禁越线”功能

如要让您的Neato在每次清洁时均启动已保存的“禁越线”，需通过Neato应用程序点击“开始清洁”或设定“预约定时清洁”，并确保机器人从充电座的位置启动出发。

使用D6的消费者，建议为每张清洁地图准备一个充电座（需单独购买）。

注意：

- 每次清洁结束后，点击 查看“清洁报告”，就能发现器人的清洁范围与其他信息。
- 如要使用指画禁越线，充电座必须始终位于创建清洁地图时所在的初始位置。
- 如果使用机器人、Amazon Alexa、Google Home、Chatbots 或 IFTTT 上的“开始”按钮发起清洁指令时，“禁越线”功能将暂时关闭。

配件

您可以在 NeatoRobotics.com 查找 Neato 机器人配件和替换件的相关信息。

请务必购买 Neato 原装配件和部件：

- 电池
- 滤网
- 滚刷
- 边界磁条
- 清洁工具
- 集尘盒
- 充电座

使用未授权或第三方配件(非Neato原装)可能损坏您的机器人并使保修失效。

建议更换周期（具体视使用情况而定）。

- 滤网 - 每 1 到 2 个月
- 电池 - 每 12 到 18 个月

需要帮助?

访问 **support.neatorobotics.com/hc/zh-tw**
查看用户指南

访问 **www.neatorobotics.com/zh-hans/connect**
观看操作视频

致电 **400-120-3547** 或访问 **www.neatorobotics.com/contact-us**
查看您所在地区的联系电话

发送电子邮件到 **Chinacare@NeatoRobotics.com**

botvac connected **D3** series

botvac connected **D6**

Neato Robotics, Inc.
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515-0063 Rev 2