

neato

botvac connected

Botvac **D3 Connected**

Botvac **D5 Connected**

Important Information Manual

重要信息手册

IMPORTANT SAFETY INSTRUCTIONS!

SAVE THESE INSTRUCTIONS!

This vacuum cleaner is for household use only. READ ALL INSTRUCTIONS BEFORE USE. When using this electrical appliance basic precautions should be followed including the following. Use only as described in this manual.

Warning!

To reduce the risk of Fire, Electric Shock and Injury

- Refer all servicing to qualified servicing personnel. Servicing is required when the appliance has been damaged in any way, such as power-supply cord or plug is damaged, liquid had been spilled or objects have fallen into the appliance, the appliance has been exposed to rain or moisture, does not operate normally, or has been dropped. Do not use damaged device until service has been completed.
- The vacuum cleaner must only be charged using the included charge base and only be operated using the included battery pack. Do not replace with non-rechargeable batteries, only replace with Neato genuine batteries. Information on where to purchase replacement batteries can be found at NeatoRobotics.com.
- Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.
- The AC wall outlet should be installed near to the unit and be easily accessible.
- Do not vacuum floor with exposed electrical outlets.
- To reduce the risk of electric shock, this appliance has a polarized plug (one blade is wider than the other). This plug will fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician to install the proper plug; do not change the plug in anyway.
- Only use attachments or accessories specified by Neato Robotics, Inc.
- Do not defeat the safety purpose of the polarized or grounding-type plug. A polarized plug has two blades with one wider than the other.
- The charge base should only be used with a Type SPT-2 or equivalent power cord of at least #18AWG or 0.5mm² and no longer than 2 meters. The power cord shall comply with the requirements of the country of use.

- See National Electrical Code, ANSI/NFPA 70, specifically for the installation of wiring and clearances from power and lightning conductors.
- Do not install or use the charge base within 10 feet of a pool spa, fountain or similar location.
- Do not use the charge base in a bathroom.
- Keep away from water, chemicals.
- Make sure that your vacuum cannot get caught on tablecloths, curtains, hanging electric cords, or other cord-like items.

- IP20 For Indoor Use Only.



Warning! Class III Appliance.

Children over 8 years old and persons with reduced physical, sensory or mental capabilities can use the Vacuum cleaner if they are supervised or shown how to use it in a safe way and understand any hazards. Cleaning and user maintenance shall not be made by children without supervision. Children should not play with the robot. Routine cleaning and maintenance of the Neato Robot should be performed by adults.

- Do not pull or carry by power cord, use power cord as a handle, close door on the power cord, or pull the cord around sharp edges or corners. Do not run appliance over power cord. Keep power cord away from heated surfaces.
- Do not use with damaged cord or plug.
- Do not use outdoors or on wet surfaces.
- Do not unplug by pulling on the power cord. To unplug, grasp the plug not the cord.
- Do not put any object into openings. Do not use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce air flow.
- Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.
- Turn off all controls before unplugging.
- Do not use to pick up flammable or combustible liquids, such as gasoline, or use in areas where they may be present.
- Do not handle charger, including charger plug and charger terminal with wet hands.
- Do not charge the unit outdoors.
- Do not incinerate the appliance even if it is severely damaged. The batteries can explode in a fire.
- Do not use without dust bag and/or filters in place.
- Do not use to pick up anything that is burning or smoking,

such as cigarettes, matches or hot ashes.

- Do not Sit, Stand or Step on the Appliance.
- IF THE AREA TO BE CLEANED CONTAINS A CLIFF, DROP, BALCONY, FIREPLACE OR OTHER AREA WHERE THE VACUUM COULD TRAVEL/FALL THAT REPRESENTS DANGER PLACE A PHYSICAL BARRIER TO PREVENT TRAVEL IN THAT AREA. THE DROP AND BOUNDARY MARKERS ARE TO HELP THE ROBOT NAVIGATE DURING CLEANING BUT SHOULD NOT BE RELIED UPON SOLELY TO AVOID A DANGEROUS SITUATION. CLEAN DROP SENSORS.
- Before using the vacuum cleaner pick up loose objects like toys, clothing, loose papers, power cords, shoelaces, pull cords, and any other items that may become entangled or pulled by the cleaner. Pay particular attention to table lamps which can be pulled by the cleaner. Remove, block expensive items that could be damaged by the vacuum cleaner touching or pushing them.
- Used Battery Packs should be disposed of in accordance with local regulations.
- If there is any evidence of the battery pack leaking, do not use the device.
- The battery pack must be removed from the appliance before shipping, storage (no use for two weeks) or disposal of the appliance.
- Do not crush, heat, or dismantle the battery pack.
- Do not place the battery pack near a heat source.
- Do not vacuum floor with an exposed electrical outlets.
- Do not short circuit the battery pack.
- Do not pull on the wires when removing the battery pack, pull on the connector.
- Do not immerse the battery pack in any liquid.
- To reduce the risk of electric shock, this appliance has a polarized plug (one blade is wider than the other). This plug will fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician to install the proper plug; do not change the plug in anyway.
- WARNING - TO REDUCE THE RISK OF ELECTRIC SHOCK - UNPLUG BEFORE CLEANING OR SERVICING.

EC Declaration of Conformity

Neato Robotics of 8100 Jarvis Avenue,
Newark CA 94560 U.S.A.



In accordance with the following Directive(s):

2004/108/EEC: The Electromagnetic Compatibility Directive

2014/53/EU: The Radio Equipment Directive (RED)
(Wireless Versions Only)

2006/95/EC: The Low Voltage Directive

2011/65/EU RoHS2

2012/19/EU WEEE

2006/1907 EC: REACH

hereby declares under our sole responsibility that the vacuum robot Botvac™ "XYZ" is in conformity with the applicable requirements of the following documents.

2004/108/EEC: The Electromagnetic Compatibility Directive

EN 55014-1:2006/A1:2009+A2:2011, EN 61000-3-2:2006/A2:2009

EN 61000-3-2:2008, EN 62233:2008, EN 55014-2:1997/A2:2008

EN 61000-4-2:2009, EN 61000-4-3:2006/A2:2010

EN 61000-4-4:2004+A1:2010, EN 61000-4-5:2006

EN 61000-4-6:2009, EN 61000-4-8:2010, EN 61000-4-11:2004

1999/5/EC: The Radio Equipment Directive (Wireless Versions Only)

EN 300 328 v1.8.1

EN 301 489-1 v1.9.2

EN 301 489-17 v2.2.1

2006/95/EC: The Low Voltage Directive

EN 60950-1: 2006+A11:2009+A1:2010+A12:2011, EN 60335-2-29:2004 + A2:2010



EN 60335-1:2012 EN 60335-2-2:2010+A1

EN 60825-1

EN 62133: 2012 RoHS2 EN 62321: 2009

WEEE EN 50419:2006

2014 (Laser Safety)

REACH

Neato Robotics' products are "articles" as defined in REACH Article 3(3) and do not release substances under their normal use.

The Technical Construction File is maintained at Neato Robotics UK office.

The Authorized representative located within the community is: Neato Robotics, UK Office. The last two digits of the year the CE Mark was first affixed to Botvac models are 14.

FCC AND INDUSTRY CANADA COMPLIANCE STATEMENT

This device complies with Part 15 of the FCC Rules.

Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) This device must accept any interference received, including interference that may cause undesired operation.

Caution: Changes or modifications not expressly approved by Neato Robotics could void the user's authority to operate the equipment.

RF Radiation Hazard Warning

To ensure compliance with FCC and Industry Canada RF exposure requirements, this device must be installed in a location where the antennas of the device will have a minimum distance of at least 20 cm from all persons. Using higher gain antennas and types of antennas not certified for use with this product is not allowed. The device shall not be co-located with another transmitter.

Maximum Antenna Gain

Currently, the maximum antenna gain for external antennas is limited to -2.5dBi for operation in the 2400MHz to 2483.5MHz bands. The antenna gains must not exceed maximum EIRP limits set by the FCC / Industry Canada.

Alternative

This radio transmitter (identify by certification number or model number) has been approved by Industry Canada to operate with the antenna types listed below with the maximum permissible gain and required antenna impedance for each antenna type indicated. Antenna types not included in this list, having a gain greater than the maximum gain indicated for that type, are strictly prohibited for use with this device.

Industry Canada Notice and Marking

The term "IC:" before the radio certification number only signifies that Industry Canada technical specifications were met.

Under Industry Canada regulations, this radio transmitter may only operate using an antenna of a type and maximum (or lesser) gain approved for the transmitter by Industry Canada. To reduce potential radio interference to other users, the antenna type and its gain should be so chosen that the equivalent isotropically radiated power (e.i.r.p.) is not more than that necessary for successful communication.

This device complies with Industry Canada's license-exempt RSSs. Operation is subject to the following two conditions: (1) This device may not cause interference; and (2) This device must accept any interference, including interference that may cause undesired operation of the device.



LASER: The Navigation Sensor contains a Class 1 rotating laser per EN 60825-1 during all procedures of operation. Do not aim the laser at other persons.

- Do not look at the direct or reflected beam.
- Always switch the robot vacuum off during changeover tasks.
- Modifications (changes) or attempts to repair the robot vacuum cleaner or the navigation sensor are strictly prohibited and may result in hazardous radiation exposure.

Laser Parameters.

- Wavelength 785 nm
- Pulse Rep Frequency 1.8 kHz
- Pulse Duration 200 usec
- Peak Power 2.1 mW
- Beam Diameter 2.3 mm
- Beam Divergence -1.5 mrad
- Caution – Use of controls or adjustments or performance of procedures other than those specified herein may result in hazardous radiation exposure" (or alternatively, equivalent appropriate warnings).
- IEC/EN 60825-1: 2014

End User License Agreement, Trademarks and Copyright

The Neato Robotics, Inc. End User License Agreement is available online at NeatoRobotics.com. Neato Robotics', Botvac' are registered trademarks of Neato Robotics Inc. Other trademarks, trade names and service marks are the registered and unregistered trademarks, trade names and service marks of their respective owners.

QNX Software: Neato Botvac Series robots incorporate QNX Software. © 1982-2008, QNX Software Systems. All rights reserved.

Disposal.

Disposal of the Product



This symbol on product indicates the product must not be disposed of with other household refuse. It must be disposed of and collected for recycling and recovery of waste EEE. For more information about where you should dispose of your waste equipment for recycling and recovery please contact your dealer or distributor from which your product was purchased.

Disposal of batteries.



This symbol on the battery indicates the battery must not be disposed of with other household refuse. It must be disposed of and collected for recycling and recovery of through your local free battery collection system. For more information about where you should dispose of your battery for recycling and recovery please contact your dealer or distributor from which your product was purchased.

REMOVE THE BATTERY FROM THE PRODUCT BEFORE DISPOSAL AND DISPOSE SEPERATELY IN ACCORDANCE WITH LOCAL REGULATIONS.

Technical Data.

Input Voltage: 100-240V AC 50/60Hz 45W 0.4-0.8A

Output Voltage: Max 18V DC 36W 2.0A

Short Circuit and Over Current protection

Battery: Li-Ion Rechargeable 4200 mAh nominal Voltage: 14.4V

Runtime: dependent on environment to be cleaned.

Limited Manufacturer's Warranty Summary

Neato Robotics, Inc. warrants to the original purchaser ("you" or "your") that your Neato hardware product ("Product"), excluding batteries and other consumables, shall be free from defects in material and workmanship for 1 year from the original date of purchase. In the case of batteries, a Warranty Period of six (6) months shall apply and "Warranty Period" shall be read accordingly throughout this document. In the case that the product purchased is a Neato-Certified Refurbished product, a Warranty Period of three (3) months shall apply and "Warranty Period" shall be read accordingly throughout this document. In the absence of proof of purchase, Neato Robotics will take the date of manufacture plus 90 days to allow for transit and sale as the date of purchase.

This warranty is void if parts other than Neato Genuine replacement parts are used including but not limited to batteries, filters, brushes and boundary markers. Using unauthorized, apparently compatible items available on the market may damage your product or create an unsafe situation.

You may also find the full details of this limited warranty by selecting your Product in the Support section of our website at NeatoRobotics.com. Except where prohibited by applicable law, this warranty is nontransferable and is limited to the original purchaser and applies only to products purchased and used in the same country. This warranty gives you specific legal rights, and you may also have other rights that vary under local laws. If you are dealing as a consumer this limited warranty does not affect your statutory rights.

Support.

Visit NeatoRobotics.com for the detailed Manufacturer's Limited Warranty and for details on how to obtain support, purchase replacement consumables.

May 1, 2015

重要安全说明！

请妥善保存这些说明！

本吸尘器仅供家庭使用。请在使用前阅读所有说明。使用本电器时应遵循以下基本注意事项。请仅依照本手册中的描述使用。

警告！

为降低火灾、电击或人身伤害的风险

• 所有维修都应由具有资质的维修人员进行。如果本设备发生任何形式的损坏，如电源线或电源插头损坏、液体溢到设备上或异物进入设备、设备淋雨或受潮、无法正常工作或发生跌落等，则需进行维修。请勿使用损坏的设备，直到完成维修。

• 本吸尘器只可使用随附的充电底座进行充电，且只可使用随附的电池组。请勿使用非充电电池，只可使用 Neato 原装电池。如欲了解在何处购买电池，请访问 NeatoRobotics.com。

• 请勿踩踏或挤压电源线，尤其是插头处和插座部位以及电源线与设备连接部位。

• 交流壁式插座应靠近本设备，以便于插拔。

• 请勿使用机器人吸尘器清扫有外露插座的地板。

• 为降低电击风险，本设备配备了极化插头（有一宽一窄两个插片）。这种插头只能以一种方向插入极化插座。如果插头与插座未完全契合，请将插头反向。如果仍未契合，请联系有资质的电工来正确安装插头，无论如何都不要更换插头。

• 仅可使用 Neato Robotics, Inc. 指定的附件和配件。

• 不要忽视极化或接地插头的安全作用。极化插头有一宽一窄两个插片。

• 充电底座只可使用 SPT-2 型或同等规格的电源线（横截面至少 #18AWG 或 0.5mm² 且长度不超过 2 米）。电源线应符合相关国家/地区的使用要求。

• 请参阅《美国国家电气规范》(National Electrical Code) ANSI/NFPA 70，了解关于布线以及电源和避雷导线间隙的相关标准。

• 请勿在距离水池、喷泉或类似地点不超过 10 英尺的地方安装或使用充电底座。

• 请勿在浴室中使用充电底座。

• 请远离水和化学品。

• 请确保桌布、窗帘、悬挂的电线或其他类似电线的物品不会绊住吸尘器。

• IP20 仅供室内使用



警告！ III 类电器。

8 岁以上的儿童以及身体不便、感官或心理机能较弱的人应在有人监督或观看了别人演示安全使用方法并了解所有危险的情况下使用本吸尘器。在无人监督的情况下，儿童不得对设备进行清洁和维护。儿童不得将机器人吸尘器当作玩具。Neato 机器人吸尘器的常规清洁和维护应由成年人进行。

• 请勿使用电源线拖曳本设备，将电源线当作提手，用门挤压电源线，或在尖锐的边缘或转角处拉动电源线。请勿使本设备压住电源线。请使电源线远离受热表面。

• 请勿使用损坏的线缆或插头。

• 请勿在室外或潮湿表面上使用本设备。

• 请勿通过拉拽电源线的方式拔出插头。要拔出插头，请用手抓住插头，而非电源线。

• 请勿将任何物体放入吸口中。如果本设备的吸口堵塞，则请勿使用；请清除灰尘、短绒、毛发和任何会阻碍气流流动的物体。

• 请确保头发、宽松的衣服、手指和身体的任何部位远离吸口和运转部件。

• 在拔下插头之前，请关闭所有控件。

• 请勿吸入可燃或易燃液体（如汽油），或在可能存在此类液体的区域中使用。

• 请勿用湿手握持充电器，包括充电器插头或充电器端子。

• 请勿在室外对本设备进行充电。

• 即使本设备严重受损，也请勿用焚烧的方法进行处置。电池置于火中会发生爆炸。

• 若未放置集尘袋和/或过滤器，请勿使用本设备。

• 请勿吸入任何燃烧或冒烟的物体，如香烟、火柴或滚烫的灰烬。

• 请勿坐、站或踩在本设备上。

• 如果待清扫的场所内有壁面、陡坡、阳台、壁炉或机器人吸尘器可能进入或跌落的其他危险区域，请放置障碍物以防机器人吸尘器进入。跌落和边界标记可帮助机器人吸尘器在清扫过程中进行导航，但不应仅仅依靠此举来避免发生危险情况。清洁跌落传感器。

• 在使用机器人吸尘器之前，请拾起玩具、衣物、散纸、电源线、鞋带、拉绳和任何其他可能会缠住或绊住吸尘器的零散物品。要特别注意可能会缠住机器人吸尘器的台灯。对于贵重的障碍物，由于可能会因吸尘器碰到或推挤而受损，因此应将它们移走。

• 用完的电池组应根据当地法规进行处置。

• 如果电池组存在泄漏迹象，请勿使用本设备。

• 在装运、收起（两周不使用）或弃置本设备前，必须先卸下电池组。

• 请勿挤压、加热或拆解电池组。

• 请勿将电池组置于热源附近。

• 请勿使用机器人吸尘器清扫有外露插座的地板。

• 请勿使电池组短路。

• 拆卸电池组时请勿拉动线缆，而是应拉动接头。

• 请勿将电池组浸入任何液体中。

• 通过尘盒中的迷你 USB 接口将机器人连接至电脑后，即可进入电池充电效率测试模式。请从 www.neatorobotics.com 下载公开可用的 Neato 系列驱动程序并运行“SetBatteryTest on”指令。

• 为降低电击风险，本设备配备了极化插头（有一宽一窄两个插片）。这种插头只能以一种方向插入极化插座。如果插头与插座未完全契合，请将插头反向。如果仍未契合，请联系有资质的电工来正确安装插头，无论如何都不要更换插头。

• 警告 - 为降低电击风险 - 请在进行清扫或维修前拔下插头。

EC 符合性声明

Neato Robotics of 8100 Jarvis Avenue,
Newark CA 94560 U.S.A.

符合以下指令：

2004/108/EEC: 电磁兼容性指令

2014/53/EU: 无线电设备指令 (RED) (仅无线型号)

2006/95/EC: 低电压指令

2011/65/EU RoHS2

2012/19/EU WEEE

2006/1907/EC: REACH

特此声明，Botvac™ “XYZ” 机器人吸尘器符合以下文件的相关要求，我们对本声明承担全部责任。

2004/108/EEC: 电磁兼容性指令

EN 55014-1:2006/A1:2009+A2:2011, EN 61000-3-2:2006/A2:2009

EN 61000-3-2:2008, EN 62233:2008, EN 55014-2:1997/A2:2008

EN 61000-4-2:2009, EN 61000-4-3:2006/A2:2010

EN 61000-4-4:2004+A1:2010, EN61000-4-5:2006

EN61000-4-6:2009, EN 61000-4-8:2010,

EN 61000-4-11:2004

1999/5/EC: 无线电设备指令 (仅无线型号)

EN 300 328 v1.8.1

EN 301 489-1 v1.9.2

EN 301 489-17 v2.2.1

2006/95/EC: 低电压指令

EN 60950-1:2006+A11:2009+A1:2010+A12:2011,

EN 60335-2-29:2004 +A2:2010



EN 60335-1:2012 EN 60335-2-2:2010+A1

EN 60825-1

EN 62133:2012

RoHS2 EN 62321:2009

WEEE EN 50419:2006

2014 (激光安全)



REACH

Neato Robotics 的产品符合 REACH 法规第 3(3) 条中所规定的“物品”，在正常使用情况下不释放其他物质。

“技术构造文件”由 Neato Robotics 英国办事处编制。

社区内的授权代表为：Neato Robotics 英国办事处。对于首次贴附于 Botvac 型号上的 CE 标记，其年份的最后两位数为 14。

FCC 与加拿大工业部合规声明

本设备符合 FCC 规则第 15 部分的要求。

操作须符合以下两种条件：

- (1) 本设备不可造成有害干扰；
- (2) 本设备必须能接受任何接收到的干扰，包括可能导致异常运行的干扰。

小心：未经“Neato Robotics”明确许可而改造或改装本设备会导致用户操作设备的授权失效。

射频辐射危险警告

为确保符合 FCC 和加拿大工业部的射频辐射要求，本设备的天线与所有人之间应至少保持 20 cm 的距离。不得使用高增益天线和未经过本设备使用认证的其他类型的天线。不得将本设备与其他发射器放在一起。

最大天线增益

目前，在 2400MHz 至 2483.5MHz 频段运行时，外部天线的最大增益限值为 -2.5 dBi (Botvac Connected)/-2.7 dBi (Botvac D3/D5 Connected)。天线增益不得超过 FCC/加拿大工业部规定的最大等效全向辐射功率 (EIRP) 限值。

备选

本无线电发射机（标有认证编号或型号）经过了加拿大工业部的认证，可与下列天线搭配使用，其中指明了每种天线的最大允许增益和所需的天线阻抗。严禁在本设备上使用本列表中未列出且增益超过指定最大增益的天线。

加拿大工业部标志和标记无线电认证编号前的“IC:”仅表示符合加拿大工业部规定的技术规范。

根据加拿大工业部的相关规定，本无线电发射机仅可使用经加拿大工业部批准、适用于该发射机的天线类型和最大（或较小）增益。为减少对其他用户造成的潜在无线电干扰，应谨慎选择天线类型及其增益，所选天线的等效全向辐射功率 (e.i.r.p.) 只需达到成功通信所需的功率值即可。

本设备符合加拿大工业部免执照 RSS 标准。操作须符合以下两种条件：(1) 本设备不可造成干扰；(2) 本设备必须能接受任何干扰，包括可能导致异常运行的干扰。

2.4DS4/OF4 本无线装置使用 2.5 GHz 频段。调制方式采用 DS-SS 方式及 OFDM 方式，可干扰距离为 40 米。



激光器：导航传感器会在所有操作程序中使用符合 EN 60825-1 标准的 1 类旋转激光器。请勿将激光束对准他人。

- 请勿与激光或其反射光束对视。
- 转换任务过程中请务必关闭机器人吸尘器。
- 严禁改装（改造）或维修机器人吸尘器或导航传感器，这可能会造成辐射危害。

激光参数。

- 波长 785 nm
- 脉冲重复频率 1.8 kHz
- 脉冲持续时间 200 μsec
- 峰值功率 2.1 mW
- 光束直径 2.3 mm
- 光束发散度 -1.5 mrad
- 注意 - 不按本文档中的规定（或等效的相关警告）使用控件、进行调整或执行规程可能造成辐射危害。
- IEC/EN 60825-1:2014

最终用户许可协议、商标和版权

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处置。

产品的处置



产品上的这个标志表示本产品不得随其他生活垃圾一同弃置。必须按废弃电子电气设备 (EEE) 对本产品予以处置和收集，以便加以回收和循环利用。有关应在何处处置废弃设备以便回收和循环利用的更多信息，请联系您所购买产品的经销商或分销商。

电池的处置。

电池上的此标志表示电池不得随其他生活垃圾一起处置。必须通过当地的免费电池收集系统对电池予以处置和收集，以便加以回收和循环利用。有关应在何处处置电池以便回收和循环利用的更多信息，请联系您所购买产品的经销商或分销商。

处置电池前，请先将其从本产品中取出，再根据当地法规对其单独进行处置。

技术数据。

输入电压：100-240V AC 50/60Hz 45W 0.4-0.8A

输出电压：最大 18V DC 36W 2.0A

短路和过电流保护

电池：锂离子可充电电池，4200 mAh 或 2100 mAh，标称电压：14.4V

运行时间：取决于清扫环境。

制造商有限保修内容摘要

Neato Robotics, Inc. 向原始购买者（下称“您”）保证，Neato 硬件产品（下称“本产品”）自初始购买之日起 1 年内不会出现任何材料和工艺缺陷，电池和其他耗材除外。电池保修期为六 (6) 个月，另请认真阅读本文档中所有与“保修期”相关的内容。如果所购产品是经 Neato 认证的翻新产品，则保修期为三 (3) 个月，另请认真阅读本文档中所有与“保修期”相关的内容。如无购买凭证，Neato Robotics 会以生产日期顺延 90 天（考虑运输和销售）作为购买日期。

如果使用的部件（包括但不限于电池、过滤器、滚刷和边界标记）非 Neato 原装替换件，则保修将失效。使用市面上貌似兼容的未授权部件会损坏您的产品或造成危险状况。

您可以在我们网站 NeatoRobotics.com 的“支持”版块中选择您的产品，查看产品有限保修的详细信息。除非相关法律禁止，否则本保修不可转让，仅限原始购买者使用，且仅适用于在同一国家/地区购买并使用的产品。此保修将给予您特定的法律权利，您还可根据当地法律拥有其他权利。如果您在交易中的身份为消费者，则本有限保修不会影响您的法定权利。

支持。

请访问 NeatoRobotics.com 查看制造商有限保修的详细信息，并详细了解如何获得支持和购买耗材。

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